

If your unit is not getting a pilot, you may have a blockage. Here are a few easy steps to assist in cleaning out your pilot feed tube.

How to Clean out the Pilot Feed Tube in a Glass Tube Heater

Be sure to have these tools handy.



STEP 1

CHECK
BATTERY

If your pilot is not lighting, remove
the door and check the battery



STEP 1
REPLACE
BATTERY



Replace battery with a new
AA or AAA battery

STEP 2

DISASSEMBLE



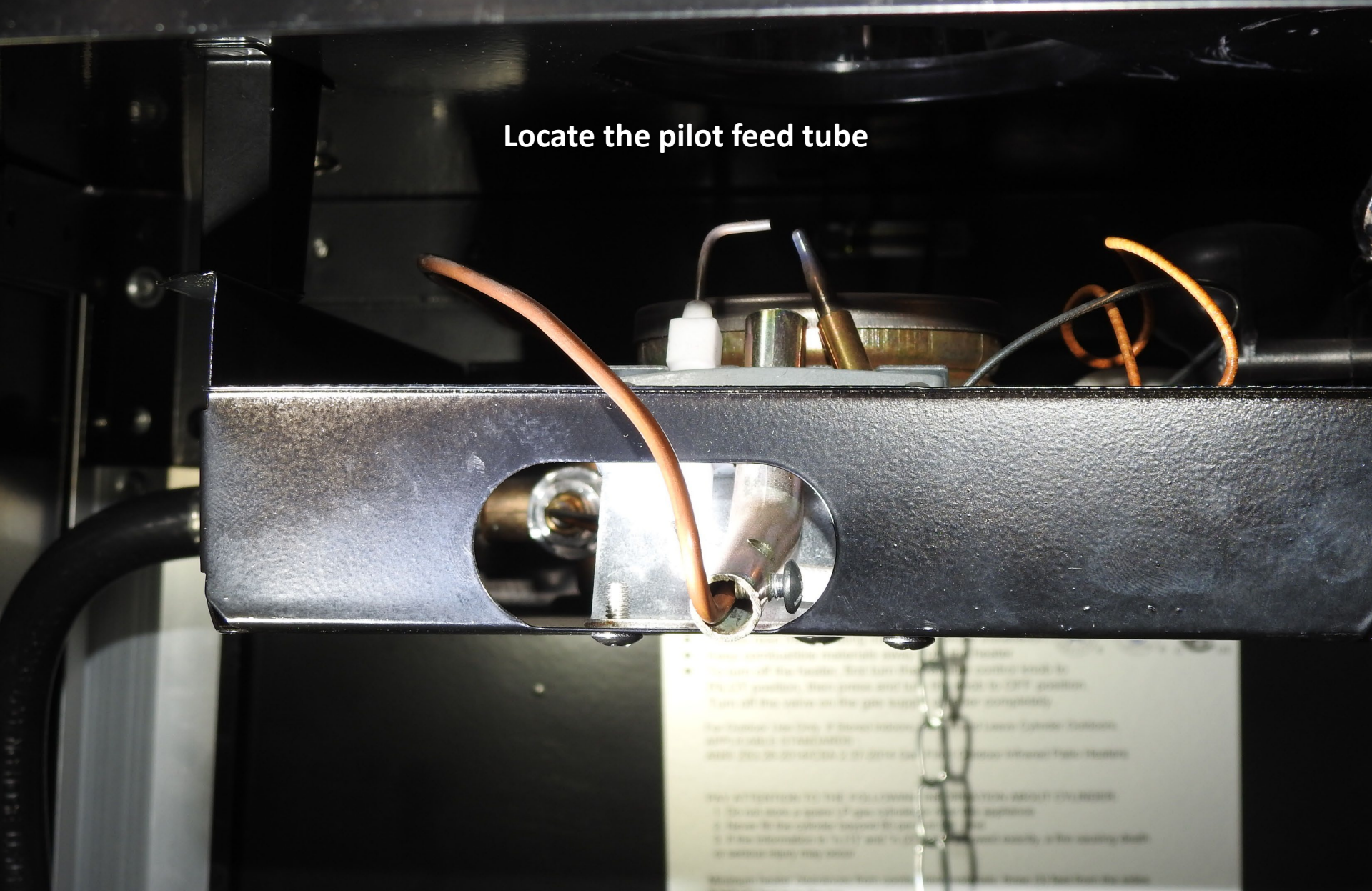
Remove the back panel.
Depending on model,
the panel will either
have 4 or 6 screws

STEP 2
DISASSEMBLE



Use a drill with a Phillips bit

Locate the pilot feed tube

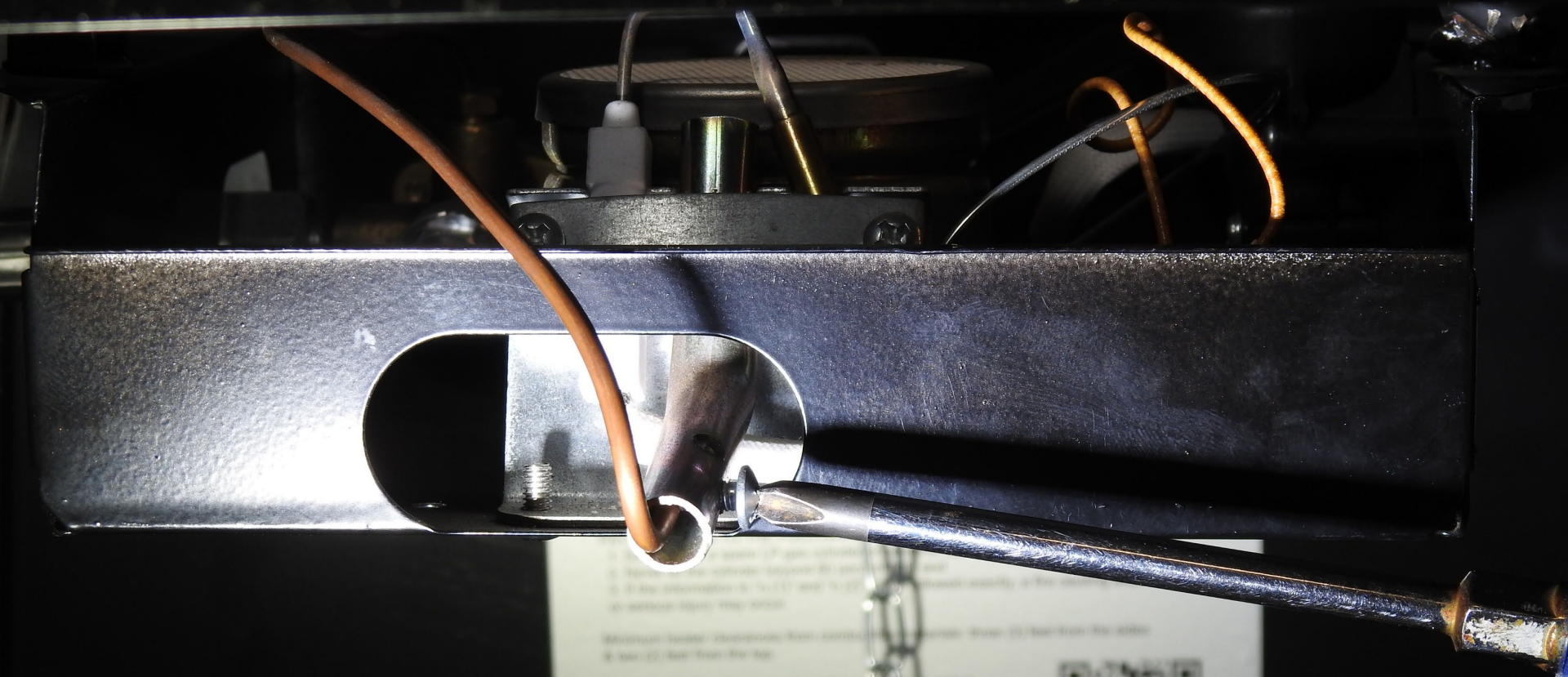


STEP 3
PILOT CLEAN



Take a Philips screwdriver to
remove the “set” screw

STEP 3
PILOT CLEAN



Loosen the “set” screw, being sure NOT to remove completely

STEP 3
PILOT CLEAN



Remove the pilot feed tube from the venturi tube

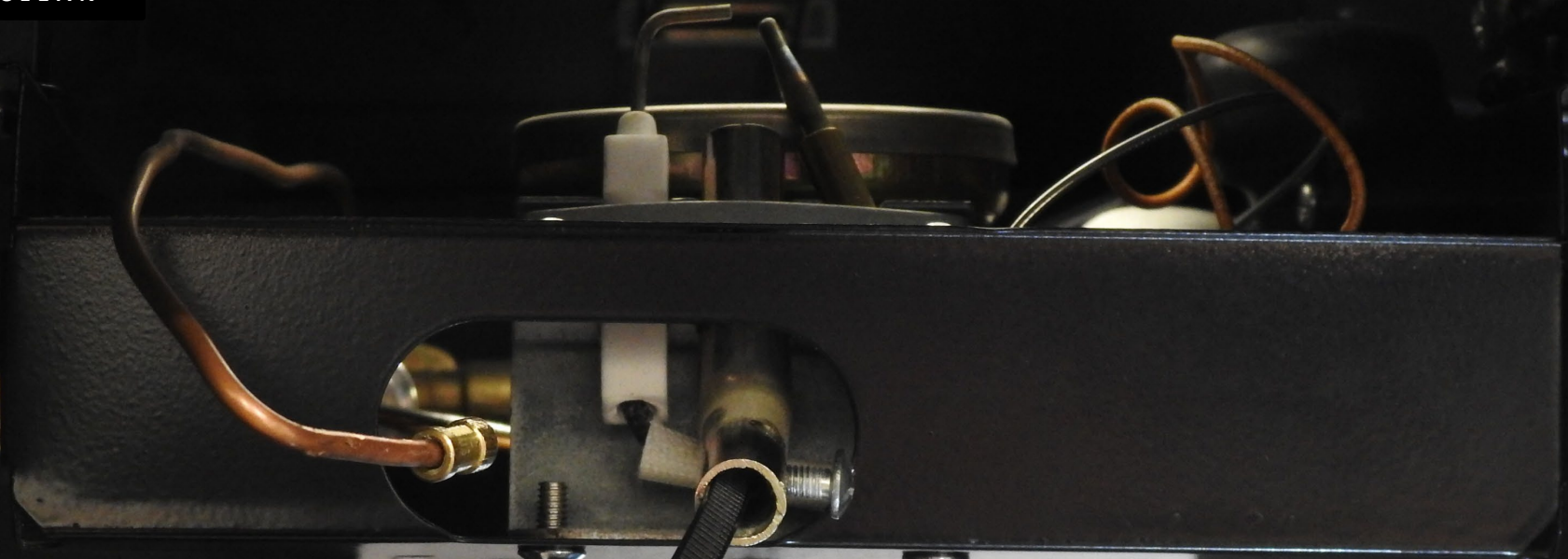
STEP 4
PILOT CLEAN



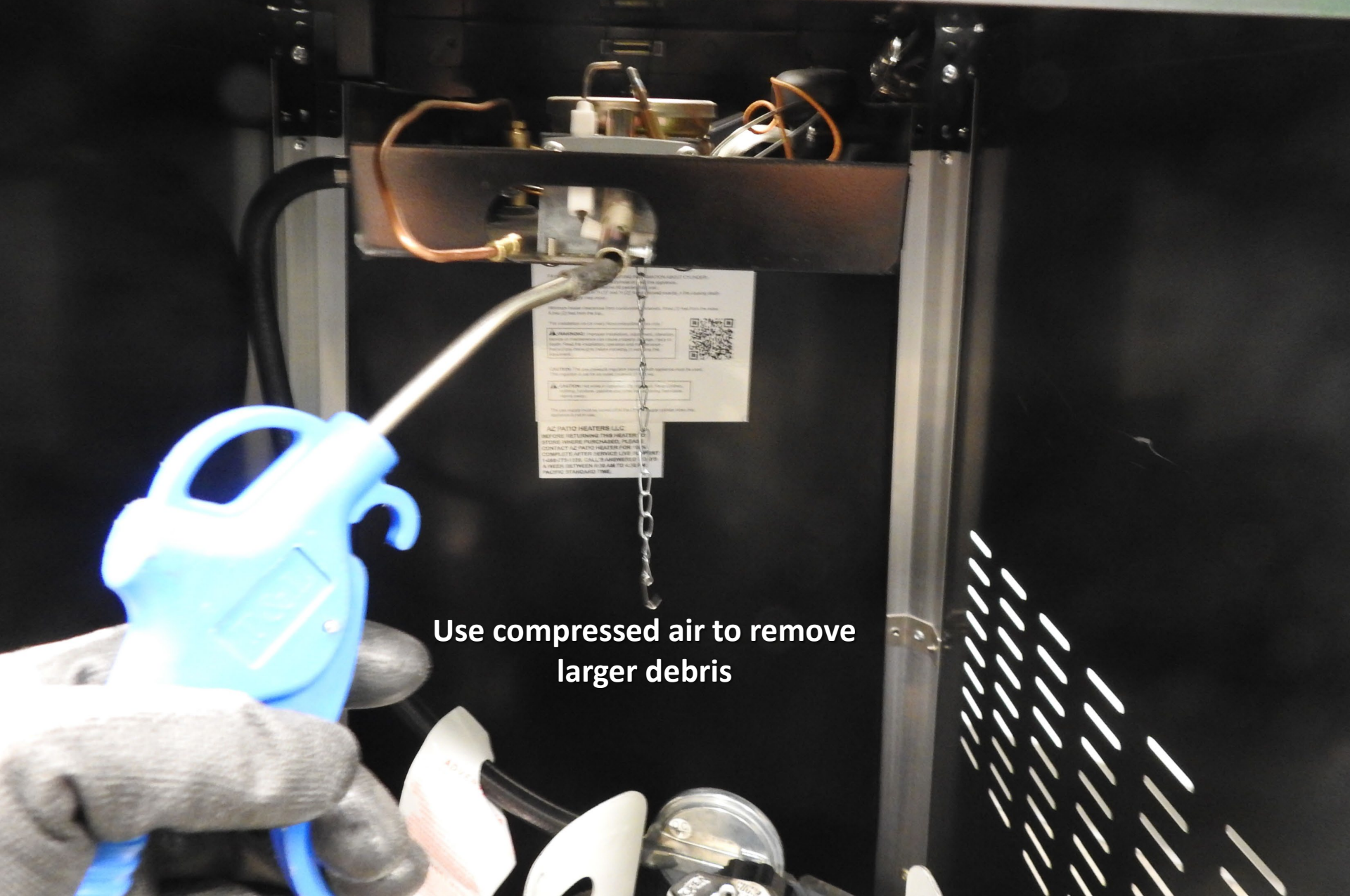
Take a zip tie and clean out the venturi tube

STEP 4

PILOT CLEAN



STEP 4
PILOT CLEAN



Use compressed air to remove larger debris

STEP 6
PILOT CLEAN



Grab some pliers and remove the pilot feed tip

STEP 6

PILOT CLEAN



Make sure you are holding the tube tightly with your hand or another pair of pliers

... (2) feet from the top.

... on (or over) Noncombustible floors only *

WARNING: Improper installation, adjustment, alteration, or maintenance can cause property damage, injury or death. Read and understand the instructions thoroughly before installing or servicing this appliance.

... gas pressure regulator provided with appliance must be used. ... set for an outlet pressure of 11in wc.

... Hot while in operation. Do not touch. Keep children, furniture, gasoline and other liquids having flammable vapors away.

... must be turned off at the gas supply cylinder when this appliance is not in use.



HEATERS LLC
... TURNING THIS HEATER TO ...
... RE PURCHASED, PLEASE ...
... Z PATIO HEATER FOR 100% ...
... AFTER SERVICE LIVE SUPPORT ...
... 330. CALL'S ANSWERED 7 DAYS ...
... BETWEEN 6:30 AM TO 4:30 PM ...

STEP **6**
PILOT CLEAN



STEP 7
PILOT CLEAN




Take an air compressor and clean out the tip of the pilot feed tube, making sure to clean both sides of tip

STEP 7
PILOT CLEAN



STEP 8

PILOT FLOW



While tip is off, make sure you are getting propane through the pilot feed tube by depressing the control knob and turning counterclockwise until it stops


STEP 10
TEST PILOT



The pilot should be a nice blue flame as shown

ALL FINISHED

R E A S S E M B L E



Reattach the back panel



For issues with the pilot not staying on, please click below

[Tutorials and PDFs](#)

Click below to order parts

[Glass Tube Heater Parts](#)